

Where does Connexions Surrey operate?

The Surrey Connexions Partnership is one of forty-seven that cover the whole of England. Connexions Surrey is available through ;

- *Connexions Centres* - where multi-agency teams are available to offer help and support on a drop-in and appointment basis. These include Connexions careers centres and Connexions youth centres. As well as providing direct help and support for young people, Personal Advisers will arrange referrals to other services where appropriate to meet a young persons needs.
- *In the community* - Connexions can be accessed through schools and colleges across Surrey, together with other locations in both the statutory and voluntary sector.
- Through *mobile* services in rural areas and schools
- Via *freephone, txt, web-chat, email, and freepost* services
- *World Wide Web* - via the Connexions Surrey website which provides access to information, advice, guidance and practical support
- Through *free to access internet*-enabled kiosks located across the county

Who are Connexions Surrey?

Connexions Surrey is a company with its own Board of Directors and management. It is also a partnership, comprising of a number of organisations that deliver services for young people in Surrey. These include the Local Education Authority, Local Authorities, Surrey Social Services, Careers Management Surrey, Surrey Youth Service, Schools, Colleges, Surrey Learning & Skills Council, Health Services, Voluntary and Community organisations, Probation Service, the Youth Offending Team, Drug Action Team, the Leaving Care Team, and Employment Services.

Surrey Connexions believes, however, that young people themselves are our most important partners.

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CONTACT FOR ADVICE

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www.connexionsurrey.co.uk
Webchat www.connexions-direct.com
Freephone 080 800 13 2 19
Text 07766 4 13 2 19
FREEPOST CONNEXIONS SURREY

The Connexions Surrey service is FREE and CONFIDENTIAL for all users.

connexions
SURREY

AN INTRODUCTION

The
what,
why,
how,
where,
when
and
who
of
Connexions
in Surrey

In Surrey...

- There are 85,304 13-19 year olds (according to 2001 Census)
- 648 of these have special educational needs
- There are about 1,000 16-18 year olds not in education, employment or training (NEETs).
- There are currently c.2,000 offences committed by 13-17 year olds per annum
- In the last quarter, about 75 young people have been referred for treatment owing to problems with substance misuse, although we recognise that this is the “tip of the iceberg” regarding abuse of drugs and alcohol in the community as a whole
- There were 485 teenage pregnancies recorded during 2001
- There are 300-350 young people on the leaving care registers at any one time
- There are around 400 young carers known to the carer units. However national statistics suggest that there may be a substantially larger number in the community
- 6,651 young people between 13-19 are from ethnic minorities (according to 2001 Census)
- Of these, approximately 150 are asylum seekers
- There are approximately 60 young people from travellers families attending school

All young people in Surrey need a level of support if they are to achieve a successful transition into adulthood. The kind of help they get will depend on what their needs are.

What is Connexions Surrey?

- Connexions offers impartial information, advice, guidance and support on all issues which affect the lives of young people.
- Connexions improves learning opportunities and other services for young people.
- Connexions helps young people to be better equipped to move into adulthood.
- Connexions raises the aspirations, participation and achievement levels of young people.
- Connexions is available to all young people aged 13-19, though some young people with learning difficulties or disabilities may continue to receive support from the service until their 25th birthday.

Why have it?

What the Government said:

“If our young people are to succeed as individuals... we must provide all teenagers with the opportunity and support they need as they make the transition to adulthood.”

“By breaking the cycle of non-participation and underachievement, we are providing a ladder out of social exclusion.”

What this means for young people in Surrey

Connexions Surrey delivers on this vision by;

- *providing* young people with access to a Personal Adviser. Personal Advisers ensure that the needs of young people are met so that they are able and motivated to engage in education, training and work opportunities and achieve their full potential
- *providing* young people with the help they need, in as straightforward a way as possible, and at a time and location that is appropriate for them
- *ensuring* that young people themselves are involved in the design, delivery and evaluation of the service
- *ensuring* that all young people are made aware of the service
- *building* on the work of a wide range of existing agencies
- *bringing* together a range of service providers working with 13-19 year olds in order to provide a cohesive service for young people
- *providing* services to common standards which allow flexibility to suit local needs
- *actively ensuring* equality of opportunity and access for all young people and their carers