

Define and analyse the young person-centred approach that Connexions promotes,
Demonstrate understanding of the impact of the Connexions Strategy and Service on young people, other organisations and society,
Demonstrate understanding of the importance of reflection and evidence-based practice in the Connexions context,
Define and analyse effective interagency working in the Connexions context.

Delivered in Surrey by South Bank or Brunel Universities.

4. Diploma in Connexions PA (8 months)

AIMS To enable participants (PAs working with young people who require intense and sustained support) to acquire the experience, knowledge and confidence to:
Undertake effective study at degree level,
Manage referrals,
Use the assessment, planning, implementation and review framework,
Engage effectively with young people,
Work with young people and their parents/carers to secure change,
Work effectively with other agencies,
Use evidence-based practice,
Keep comprehensive and accurate records,
Communicate effectively with all those working with young people,
Engage in reflective practice within the new role of Personal Adviser.

Delivered in Surrey by South Bank or Brunel Universities.

What Do Young People Want From Their PA?

Connexions Surrey consulted with over 250 young people in the county to develop our **Youth Charter**. It contains many of the founding principles of Connexions in that young people want us to:

- Be there when we're needed
- Listen to and not judge young people
- Treat young people with respect
- Become someone that young people can tell important things to
- Include young people in making decisions about the service

Where Can I Go For More Information?

Contact the Connexions Surrey Partnership
Personal Adviser Development & Training Coordinator.

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THE PERSONAL ADVISER

What
they
do,
where to
find
one,
how to
become
one

What The Connexions Surrey Personal Adviser Does

- Analyses the needs of the young person
- Provides basic information and advice in areas outside of their specialism
- Signposts and refer young people
- Performs their specialist role. eg guidance, personal and social development, placing into education, employment and training
- Works in a multi-agency environment
- Manages caseloads
- Monitors and evaluates

Where Can We Find Them?

Connexions Surrey Personal Advisers work through

- Connexions Careers Centres
- Connexions Youth Centres
- Schools, colleges and pupil referral units
- Youth Offending Team
- Youth Support Service
- Trident
- YMCA - Redhill and Guildford
- Lifetrain
- RPS Rainer
- Surrey Independent Living
- All Saints Family Project
- Outline
- Good News in Guildford Trust
- Link Leisure
- Farnham Christian Community Trust
- Surrey Care Trust
- Woking Community Relations Forum
- Rainbow Trust
- Council for Social Responsibility
- Guildford Action for Families
- Bourne Children & Youth Initiative
- Crusaders
- New Haw Youth Project
- Walton Baptist Church
- Schools Christian Council Trust
- East Surrey Rural Transport Partnership
- East Elmbridge & Mid Surrey PCT
- Woking PCT
- Youth Counselling Service
- Surrey Clubs for Young People
- The Studio

More PAs will soon be found working for other organisations across Surrey.

How Can I Become One?

A Programme of FREE Training Courses are available which will enable an individual to gain a full knowledge of Connexions and expertise in its delivery

1. Introduction to Connexions (1 day)

AIM To give participants (managers, support staff and PAs) an overview of the national and local perspectives of Connexions, and information around the role of the Personal Adviser and multi-agency working.

Delivered in different venues in Surrey by the Connexions Partnership.

2. APIR* Training (2 days)

(*Assessment, planning, implementation and review)

AIMS To enable:

Participants (PAs, managers and supervisors) to understand the rationale for, the potential benefits of, and the effective use of the Connexions APIR framework,

Managers and supervisors to support the effective implementation and use of the Connexions APIR framework.

Delivered in different venues in Surrey by the Connexions Partnership.

3. Understanding Connexions

(4 - 5.5 days)

AIMS To enable participants (PAs, managers, supervisors) to: